

# NCRA TO LAUNCH ONLINE SKILLS TESTING IN 2015

Beginning in 2015, NCRA will move away from the traditional brick and mortar testing sites and shift the RPR, RMR, CRR, CBC and CCP skills tests to an online proctoring model using the advanced technologies of myRealtimeCoach™ and ProctorU.

## WHY THE CHANGE?

NCRA heard the call of the membership. Among the requests were 1) more testing opportunities each year, 2) instantaneous results, 3) the chance to pay for each test leg individually, and 4) more convenient testing. The shift to online testing allows for the fulfillment of these requests and more. In addition, the online proctoring model spaces out when candidates will test, so there will not be a strain on the testing engine as there was when candidates all tested on the same day.

## FEATURES/BENEFITS

- Increased convenience – test when you’re ready
- Test from the comfort of your home or office
- No distractions
- Flexible scheduling - you will be able to take a test when you are ready, not just in May, August, and November as the current model dictates
- Cost savings – no more travel, gas, hotel expenses to the closest testing site
- Registration fees will now be priced per test leg, which will result in cost savings for most candidates
- Get your license sooner for those CSR boards which use the RPR
- Get your increase sooner for those employers who offer an increase/bonus with new credentials
- Decreased anxiety – take the test in your own environment

## TIMELINE

The skills tests will be administered at all current brick and mortar sites on November 1, 2014, and at select sites on May 2, 2015. From then on, all skills tests will be administered online via a live, professional proctor. Please visit the Certification Test Center at [www.ncra.org/testing](http://www.ncra.org/testing) for updates on the timeline.

## VENDORS

NCRA is pleased to partner with Realtime Learning Systems (“myRealtimeCoach™”) and ProctorU to offer online testing.

## TECHNOLOGY REQUIREMENTS

With the shift to online testing, candidates will need to meet the following equipment requirements:

	Minimum	Recommended
<b>Web Camera</b>	640x480 resolution	1280x720 resolution
<b>PC Users</b>	Windows XP	Windows 8
<b>Mac Users</b>	Mac OS X or higher	Mac OS X 10.9 Mavericks
<b>Internet Download Speed</b>	.768 Mbps	1.5Mbps
<b>Internet Upload Speed</b>	.384 Mbps	1.5Mbps
<b>RAM</b>	1024MB	2GB

## Other Requirements

1. Headphones
2. A functioning microphone (sometimes web cameras have built-in microphones).
3. One of the following compatible web browsers:
  - Google Chrome (*preferred*)
  - Mozilla Firefox
  - Safari
  - Internet Explorer 7, 8, 9, 10
4. The following plugins for your web camera:
  - Adobe Flash Player v11
  - Adobe Shockwave player

**FOR MORE INFORMATION, VISIT [WWW.NCRA.ORG/TESTING](http://WWW.NCRA.ORG/TESTING)**